

Fig.1

Rates and Reservation Inquiry 10

| | | |
|--|--|---|
| a) Price Quotes, Airfare and Reservations: | <input type="checkbox"/> Direct Customer | <input type="checkbox"/> Travel Agency ID |
| b) Search for Travel Agency by Zip Code or Area Code: | | |
| c) Additional Inquiries and Requests: <input type="checkbox"/> | | |
| d) Contact a Reservation Specialist by Phone/Fax/VOIP | | |

Price Quote Request 14,18

| | | |
|--|--|--|
| Customer Information: First Name <input type="text"/> Last Name <input type="text"/> Email <input type="text"/> Disclaimer Information | Resort Selection. List of all Resorts Resort Information Resort Comparisons Resort Restrictions | Arrival date <input type="text"/> Return Date <input type="text"/> Number of Guests <input type="text"/> Airport Selection List |
| <input type="button" value="Search for Rates"/> | <input type="button" value="Reset"/> | |

Child Information 22

| | | | |
|--|---|--------------------------------------|--|
| Enter in age of each child (up to three children) Check whether to reserve seat for infants and toddlers [Optional. applies only to resorts that allow children] | <input type="button" value="Search for Rates"/> | <input type="button" value="Reset"/> | <input type="button" value="Previous Page"/> |
| 1 - Room Accommodation (Room Type) 2 - Resort Only 3 - Include Airfare. Economy and First Class | <input type="button" value="Previous Page"/> | | |

Price Quote Results 30,40

Reservation Booking Request 32,42

| | | |
|--|--|--|
| Chosen Resort Name Number of Adults Booked Dates Package Type Price Type of Accommodation | Flight Confirmation Flight Information Airplane Sitting Request: <Airfare Information asp> Trip Insurance (selection list). -number of travelers -price quote | Guest Information Guest Mailing and Billing Address Referral Information Request Additional Features Additional requests |
| <input type="button" value="Book reservation"/> | <input type="button" value="Reset"/> | <input type="button" value="Previous Page"/> |

Reservation Booking Confirmation 34,44

| | |
|--|---|
| Reservation Information: -number and date Guest Information: -name and mailing address Air Itinerary: -flight information Land Itinerary. -dates, resort name, accommodation type Trip Insurance | Pricing Information -package price, deposit, insurance price, deposit due, final payment due, total price Cancelation Policy Payment Options: -credit card (via internet) -credit card (by phone) -personal check (via internet) -personal check (by mail) |
|--|---|

Fig.2

To better serve our customers, the following options are being offered:

Price Quotes, Airfare and Reservations Online:

Check real time quotes and availability for a Superclubs vacation package including airfare. Complete the booking online with our multiple payment options:

[Direct Customer](#)

[Travel Agent](#)

ID#

Search for a Travel Agency:

Check for our recommended travel agencies by zip code or area code.

[Search for Travel Agency](#)

Contact a Reservation Specialist by Phone:

Monday through Friday from 8:00am to 8:00pm (EST)

Saturday and Sunday from 10:00am to 3:00pm (EST)

Operators are available at all other hours to take your messages and offer limited assistance.

Toll Free (877) GO-SUPER / (877) 467-8737

Fax (954) 925-0334

Talk to a Reservation Specialist Over the Internet:

Must have microphone, speakers and MS NetMeeting 3.x software installed for this feature to work properly.



[Download Microsoft NetMeeting 3.0](#)

Additional Inquiries and Requests:

All correspondences will be directed to the appropriate representative based on the related category and topic. Also, if you are interested in joining the Superclubs' team, information is available describing our benefits and current employment opportunities.

[Contact SuperClubs Via Email*](#)

[Employment Opportunities](#)

* Please do not request price quotes via email. Click on the button in the 'Price Quotes' section listed above for vacation package pricing.

Fig. 3

Customer Information

Privacy Disclaimer

Salutation: Mr. Mrs. Ms.

First Name:

Last Name:

Email:

Zip Code:

Country:

Price Quote Request

Restrictions

Resort:

Hedonism II

Hedonism III

Grand Lido Braco

Grand Lido Negril

Grand Lido Sans Souci

Breezes Bahamas

Breezes Costa do Sauípe (Brazil)

Arrival Date:

Return Date:

Adult Guests:

Airport:

AL, Birmingham - BHM

AL, Huntsville - HSV

AL, Montgomery - MGM

AR, Bentonville - XNA

AR, Little Rock - LIT

AZ, Phoenix - PHX

CA, Los Angeles - LAX

CA, Orange County - SNA

CA, San Diego - SAN

CA, San Francisco - SFO

CO, Denver - DEN

Fig. 4

Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

Requesting flights from AL, Montgomery - MGM

To book a reservation, click on the reservation icon  next to the total package price (US\$):

| Room Accommodation | Availability Not Confirmed | | |
|--|---|--|-------------|
| | Resort Only | Include Airfare Economy | First Class |
| GVJ - Junior Suite Gardenview | \$2,968  | \$3,866  | |
| OVJ - Junior Suite Oceanview | \$3,990  | \$4,888  | |
| BFJ - Junior Suite Beachfront | \$4,200  | \$5,098  | |
| 1BB - One Bedroom Beachfront Suite | \$5,460  | \$6,358  | |
| 1BL - Luxury One Bedroom Beachfront Suite | \$6,580  | \$7,478  | |
| PPP - Presidential Perks Package (Room 1BL) | \$7,000  | \$7,898  | |

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[View Video of this Resort](#)



Fig. 5

Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

Package: Resort and Coach Airfare

Adjusted Package Price: US\$3,914.00

Additional charge of \$48.00 for airfare due to lack of availability
for lowest level of economy class seating

Accommodation: GVJ - Junior Suite Gardenview



Following Flights Available For Montgomery, AL

Origination Flight: *Coach*

US Air on MAY 10

Origination Flight Selected

Departs 630AM / Arrives 850AM

Montgomery, AL - Charlotte, NC

----- Connecting -----

Departs 1130AM / Arrives 131PM

Charlotte, NC - Montego Bay, JM

Return Flight: *Coach*

US Air on MAY 17

Return Flight Selected

Departs 125PM / Arrives 526PM

Montego Bay, JM - Charlotte, NC

----- Connecting -----

Departs 910PM / Arrives 935PM

Charlotte, NC - Montgomery, AL

Airplane Seating Request (Not Guaranteed)

Select a seating type

Trip Insurance

Number of Travelers x Details

Guest Information

Enter names as appear on legal documents; required for international travel.

Airline tickets will be assigned to guest names listed below. No name changes allowed.
Otherwise, tickets will be cancelled and reserved seats forfeited.

| First Name | Last Name | Gender | Age Group |
|------------|-----------|--------|-----------------|
| M | Jaffe | Male | Adult - 16 Yr + |
| L | Jaffe | Female | Adult - 16 Yr + |

Primary Guest Mailing and Billing Address

Voucher and airline tickets will be mailed to the billing address for the
supplied credit card ONLY. No P.O.Box address will be accepted.

Address

City State Zip

Country

Email

Fig. 6A

Guest Telephone Numbers

Phone (216) 696 - 1100 (home)

(216) 696 - 1100 (work)

Home and work phone number are required. Airline may try to contact you in case of a flight cancellation or delay.

() - (fax)

Referral (How did you hear about us?)

Select a referral code

Additional Features (Not Guaranteed)

Options 1) 2)
3) 4)
5) 6)

Additional Requests (maximum 255 characters)

Refrain from using the following symbols in your reservation information:

Angle brackets <> Percent % Semicolon ; Parentheses () Pound Sign #

Ampersand & Plus Sign + Exclamation ! Single and Double Quotes

Fig. 6B

[Print a copy of this confirmation prior to leaving this page]

SuperClubs Booking Confirmation

Upon final payment, a resort voucher (required upon arrival) will be mailed directly to you

Reservation # 1777040930 **Reservation Date** 4/3/01 3:19:48 PM

Guest Information:

M Jaffe - Male Adult - 16 Yr + (Reserved Airline Seat)
L Jaffe - Female Adult - 16 Yr + (Reserved Airline Seat)

Mailing Address:

1100 Huntington Bldg
Cleveland, OH 44115
Email: M@test.com

Telephone Numbers:

Home: (216) 696 - 1100
Work: (216) 696 - 1100

Air Itinerary (subject to change):

Origination Flight *Coach*

US Air on MAY 10
Flt #5790 - Departs 630AM / Arrives 850AM
Montgomery, AL - Charlotte, NC
----- Connecting -----
Flt #1975 - Departs 1130AM / Arrives 131PM
Charlotte, NC - Montego Bay, JM

Seating Request Aisle and Next

Return Flight *Coach*

US Air on MAY 17
Flt #1974 - Departs 125PM / Arrives 526PM
Montego Bay, JM - Charlotte, NC
----- Connecting -----
Flt #5845 - Departs 910PM / Arrives 935PM
Charlotte, NC - Montgomery, AL

Land Itinerary:

Travel Dates 5/10/2001 to 5/17/2001

Destination Negril, Jamaica

Resort Grand Lido Negril

Number of Nights 7

Accommodation GVJ - Junior Suite
Gardenview

Pricing: (US\$)

| | |
|---------------------------|------------|
| Package Price | \$3,914.00 |
| Trip Insurance [1 x \$48] | \$48.00 |
| Total Price | \$3,962.00 |

Deposit: (US\$)

| | |
|-------------------|----------|
| Deposit Amount | \$548.00 |
| Deposit Due | 4/10/01 |
| Final Payment Due | 4/10/01 |

Cancellation Policy:

Resort Portion

| | |
|---------------------------|-------------------|
| Within 21 Days of Arrival | \$500 Per Booking |
| No Show | \$500 Per Booking |
| Partial Stays | No Refund |

Airfare Portion

| | |
|---------------------------|-----------|
| Once Paid in Full | No Refund |
| Trip Insurance | |
| Within 21 Days of Arrival | No Refund |

Payment Options:

a) Credit Card (Via Internet) 

c) Personal Check (Via Internet) 

b) Credit Card (By Phone) 

d) Personal Check (By Mail) 

Toll Free: (877) GO-SUPER / (877) 467-8737

Fig. 7



Accommodations

Junior Suite Gardenview/Oceanview/Beachfront:

Large bedroom with king-size bed or two twin beds, sunken living room and small balcony or patio.

One Bedroom Suite Beachfront:

Includes 5 piece wrought iron dining set, extra love seat, complete entertainment console and a minibar replenished daily.

One Bedroom Beachfront Luxury Suites:

Boasting all the comforts of one-bedroom suites in addition to an open courtyard with private Jacuzzi, Jacuzzi bath, fully stocked wet bar, walk -in closet and powder room.

Prime Minister's Suites and the Royal Suite

Beautifully furnished and complete with all the amenities of our one bedroom luxury suite with an Executive Board Room, optional connecting bedroom available and separate dressing area.

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1-877-GO-SUPER

Fig. 8A

Search | Site Map | Vacation Finder | FAQ's | Travel Agents | SuperFares

Grand Lido

NEGRIL

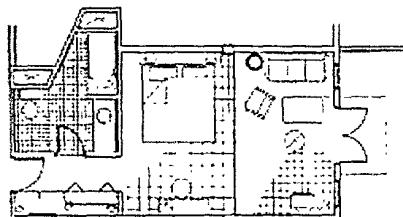
What's Included | Grand Lido News | About Grand Lido | Guarantees | Partners

Entertainment | Dining | Facilities | Activities | Accommodations

Accommodations

Junior Suite Beachfront

Suites face the main beach or the clothing optional beach.



Artist rendering. Subject to change.

[Back to Accommodations](#)

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Fig. 8B

Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/01/2001 [TUE] to 5/07/2001 [MON] (6 Nights)

Requesting flights from CA, Los Angeles - LAX

To book a reservation, click on the reservation icon  next to the total package price (US\$):

| Room Accommodation | Availability Not Confirmed | | |
|---|---|---|---|
| | Resort Only | Include Airfare Economy | First Class |
| GVJ - Junior Suite Gardenview | \$2,544  | \$3,657  | \$4,489  |
| OVJ - Junior Suite Oceanview | \$3,420  | \$4,533  | \$5,365  |
| BFJ - Junior Suite Beachfront | \$3,600  | \$4,713  | \$5,545  |
| 1BB - One Bedroom Beachfront Suite | \$4,680  | \$5,793  | \$6,625  |
| 1BL - Luxury One Bedroom Beachfront Suite | Room not available from 5/1 - 5/6 | | |
| PPP - Presidential Perks Package (Room 1BL) | \$6,000  | \$7,113  | \$7,945  |

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[View Video of this Resort](#)



Fig. 9

Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 05/01/2001 [TUE] to 05/07/2001 [MON] (6 Nights)

Package: Resort and First Class Airfare

Package Price: US\$4,489.00

Accommodation: GVJ - Junior Suite Gardenvi



Following Flights Available
For Los Angeles, CA

Origination Flight: 1st Class

Air Jamaica on APR 30

Origination Flight Selected

*LS Departs 1050PM / Arrives 630AM
Los Angeles, CA - Montego Bay, JM

Return Flight: 1st Class

Air Jamaica on MAY 07

Return Flight Selected

Departs 545PM / Arrives 935PM
Montego Bay, JM - Los Angeles, CA

*LS=Limited Seating - Based on current seating availability, identified flight(s) can not be confirmed at this time. Once online booking has been submitted, we will contact you within the next business day with the status of flight availability. We can not honor this airfare until availability is confirmed.

Airplane Seating Request (Not Guaranteed)

Select a seating type Airfare Information

Trip Insurance

Number of Travelers x Details

Guest Information

Enter names as appear on legal documents; required for international travel.

Airline tickets will be assigned to guest names listed below. No name changes allowed.
Otherwise, tickets will be cancelled and reserved seats forfeited.

| First Name | Last Name | Gender | Age Group |
|------------|-----------|----------------------------------|--|
| M | Jaffe | <input type="button" value="▼"/> | Adult - 16 Yr + <input type="button" value="▼"/> |
| | | <input type="button" value="▼"/> | Adult - 16 Yr + <input type="button" value="▼"/> |

Primary Guest Mailing and Billing Address

Voucher and airline tickets will be mailed to the billing address for the supplied credit card ONLY. No P.O.Box address will be accepted.

Address

City

State

Zip 44115

Country United States

Email M@test.com

Fig. 10

Rates for Breezes Bahamas Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

Package: Resort and Coach Airfare

Adjusted Package Price: US\$3,717.00

Additional charge of \$47.00 for airfare due to lack of availability
for lowest level of economy class seating

Accommodation: GDN - Gardenview

NOTE: All adults staying at this resort must be 22 years or age or older
during March 1st through May 15th. Proper identification will be required
when checking in at the front desk.

Application(Channel) = 1

Application(Message) =

Application(Status) = 572

Arrival

1O 10MAY THU CLE/EDT NAS/EDTØ0 US RESPONSE ** DIRECT CONNECT PARTICIPANT **

7US1751 F7 A6 Y7 B7 M7 H7 Q7 CLECLT 8 820A 945A 733 S/ 0 K7 V0

8US1166 F3 A1 Y4 B4 M4 H4 Q4 NAS 1115A 126P 734 L/S 0 K4 V0

9US1158 F7 A7 Y7 B7 M7 H7 Q7 CLECLT 7 815P 944P 100 0 K7 V0

10US 497 F7 A6 Y7 B7 M7 H7 Q7 NAS 1Ø 800A 1008A 733 B/S 0 K7 V0

11US2173 F7 A7 Y7 B7 M7 H7 Q7 CLECLT 8 625P 754P 100 S/ 0 K7 V7

12US 497 F7 A6 Y7 B7 M7 H7 Q7 NAS 1Ø 800A 1008A 733 B/S 0 K7 V7

NO MORE-1* TO CONTINUE

Departure

1O 17MAY THU NAS/EDT CLE/EDTØ0 US RESPONSE ** DIRECT CONNECT PARTICIPANT **

7US 641 F7 A6 Y7 B7 M7 H7 Q1 NASCLT 1210P 225P 734 L/S 0 K1 V0

8US 472 F7 A7 Y7 B7 M7 H7 Q1 CLE 7 345P 520P 100 0 XJ K1 V0

9US2177 F7 A7 Y5 B5 M5 H5 Q5 NASPHL 1101A 153P 733 L/S 0 K5 V0

10US 748 F7 A7 Y7 B7 M7 H7 Q6 CLE 7 335P 505P 100 0 K5 V0

11US 631 F7 A7 Y7 B7 M7 H7 Q7 NASCLT 245P 500P 734 L/S 0 K7 V0

12US1275 F7 A7 Y7 B7 M7 H7 Q7 CLE 8 710P 851P 733 0 XJ K7 V0

NO MORE-1* TO CONTINUE

Ch1/St572

FirstClass Air:/Economy Air:826.6



**Following Flights Available
For Cleveland, OH**

Origination Flight: Coach
US Air on MAY 10

Origination Flight Selected

• Departs 820AM / Arrives 945AM
Cleveland, OH - Charlotte, NC
----- Connecting -----
Departs 1115AM / Arrives 126PM
Charlotte, NC - Nassau, BS

Return Flight: Coach
US Air on MAY 17

Select a Return Flight

• Departs 1210PM / Arrives 225PM
Nassau, BS - Charlotte, NC
----- Connecting -----
Departs 345PM / Arrives 520PM
Charlotte, NC - Cleveland, OH

• Departs 1101AM / Arrives 153PM
Nassau, BS - Philadelphia, PA
----- Connecting -----
Departs 335PM / Arrives 505PM
Philadelphia, PA - Cleveland, OH

Fig. 11

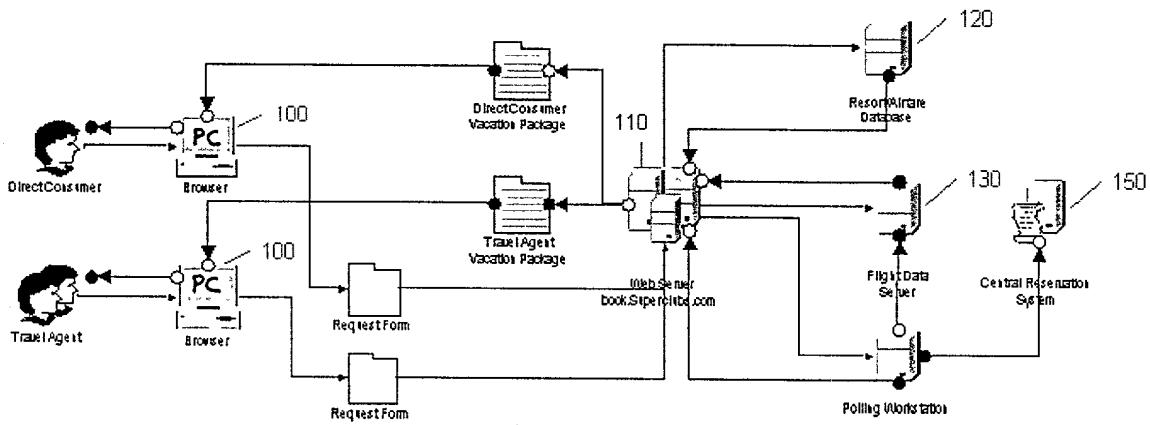


Fig.12

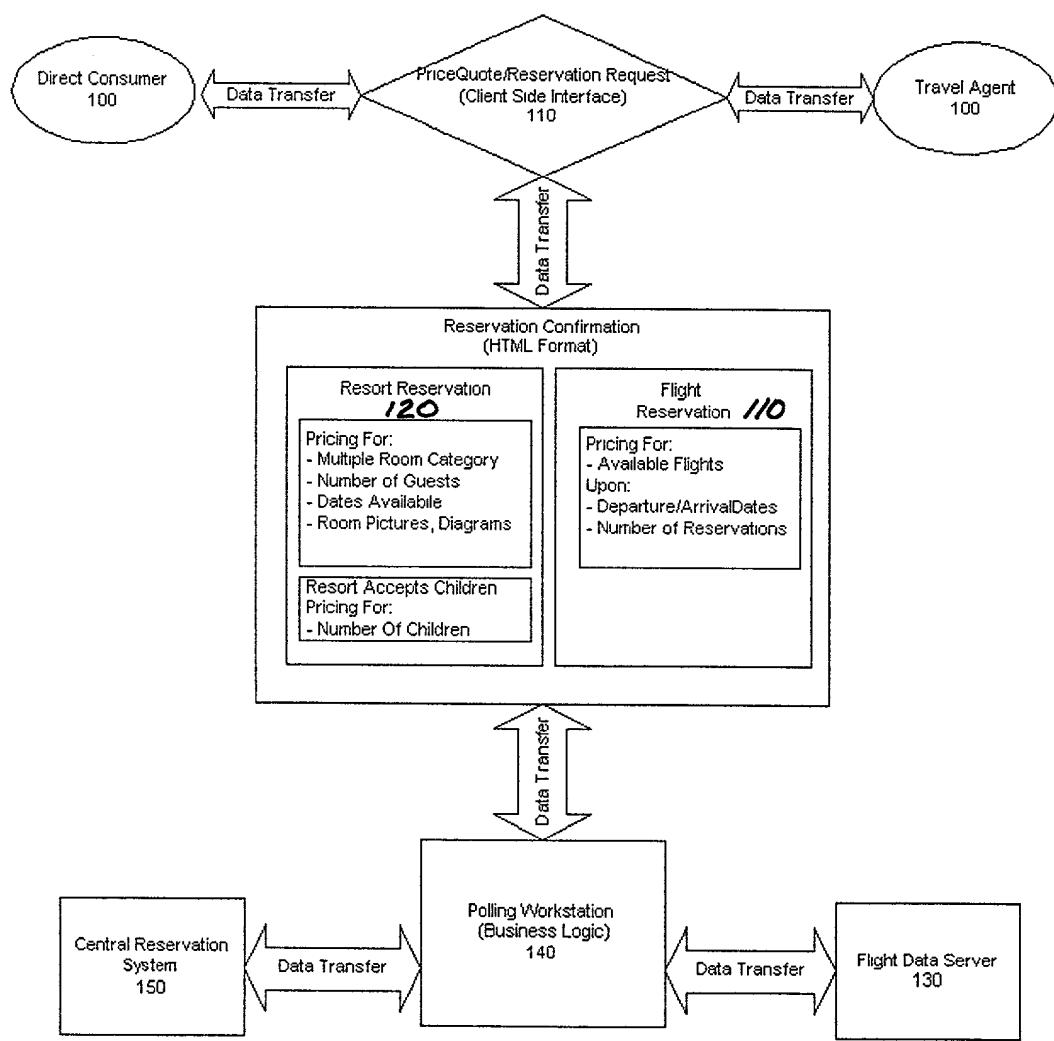


Fig.13